



MANUFACTURERS LIMITED TIME WARRANTY

Sportspower Ltd. warrants its products to be free from defects in material and workmanship under normal use and service conditions for ninety (90) days after the date of purchase. This includes the pad, net and foam. The extended warranty from 90 to 180 days will be offered to customers who register their products at sportspowerltd.net within 14 days from the date of purchase. The Jump Mat is warranted for 2 years after purchase, and the steel frame is warranted for 3 years after date of purchase.

Who is covered by the Warranty?

This warranty coverage extends only to the original purchaser with a receipt and is nontransferable. All products for which a warranty claim is made must be received by Sportspower Ltd.'s authorized service center, freight prepaid, and accompanied by sufficient proof of purchase during the warranty period.

What is NOT covered by our Product Warranty?

This limited warranty does not cover our products which (1) fail due to normal wear, abuse and neglect, improper maintenance, or unauthorized repairs or alterations; (2) are used for commercial or other income-producing purposes; or (3) fail due to accidents and misuse; (4) damage caused by inclement weather.

What About Damage caused by Winds?

We do not provide any warranties, refunds or any other compensation for damage caused by trampolines moving due to wind conditions. Each and every location may be subjected to various wind speeds or storms. We cannot predict how this may lead to wind movement in any specific location. Therefore, it is the responsibility of the homeowner where the unit is placed to prevent any movement due to wind. A trampoline is prone to movement from wind and must be properly secured to prevent movement. Only the homeowner with knowledge of their specific weather conditions can determine specific anchoring for their location with proper assistance of a knowledgeable and licensed contractor.

All warranty repairs must be authorized by Sportspower® Customer Service before repairs are made.

Missing part of your Sportspower Product?

A missing part is not considered the same as a defective part or unit. If a part is missing, there is no need to return the entire unit to the store. In order to quickly obtain replacement parts or service as provided by this warranty, please call the number below. Proof of purchase required.

Need further assistance?

Sportspower® Customer Service: Call 1-866-370-2131 or visit SportspowerLtd.net
Mon – Fri, 9 am – 5 pm (Eastern Time).